



Abusive Supervision: Maßnahmen gegen feindseliges Führungsverhalten (German Edition)

Sebastian Urf

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?Beschimpfungen, untergrabende Aktionen, kränkende Bemerkungen, ärgerliches Anschreien und das Bloßstellen vor Mitarbeitern, Chefs

oder sogar Kunden sind Aktionen, die einer Führungskraft nicht würdig sind. Und doch sind zumindest im US-amerikanischen Raum 10 bis 16% der Angestellten davon betroffen. Dadurch entsteht ein gesamtwirtschaftlicher Schaden von 23.800.000,-- Dollar allein in den USA. Sebastian Urf untersucht dieses feindselige Führungsverhalten (engl. „Abusive Supervision“) und stellt die derzeit weltweit erfassten Erkenntnisse über Ursachen und Wirkungen vor. Im Anschluss daran zeigt er mögliche Gegenmaßnahmen, die von der Unternehmensleitung, der unterstellten Zielperson und der feindseligen Führungskraft zur Besserung durchgeführt werden können.

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