



# **Moderation und Konfliktklärung: Leitfaden zur Konfliktmoderation (Whitebooks) (German Edition)**

*Josef W. Seifert*

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Was ist ein Konflikt? Welche Aufgaben hat ein Konfliktmoderator, welche Erwartungen kann er erfüllen, welche nicht? Wie geht er systematisch an eine Konfliktklärung heran und welche Methoden stehen ihm dabei zur Verfügung? Das Buch gibt hierauf Antworten und bietet dem Leser einen methodischen Leitfaden zur Durchführung von Konfliktmoderationen.

Seiferts Hauptthese: Ein Konfliktmoderator ist kein Konfliktlöser, der eine Friede-Freude-Eierkuchen-Situation herstellen kann. Seine Aufgabe ist vielmehr, einen Heilungsraum für verletzte Beziehungsstrukturen zu schaffen.

Josef W. Seifert ist Praktiker durch und durch. Gut strukturiert und ohne theoretischen Ballast vermittelt er dem Leser in klarer und einfacher Sprache praxisrelevantes Knowhow zur Moderation von Konflikten.



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