



Case Research in Public Management

David E McNabb

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Highly readable and non-technical, this handbook is designed to help students and non-profit managers gain a working knowledge of the principles and practices of conducting qualitative case study research in public organizations. This book is a motherload of practical and comprehensive guidance to planning, conducting, analyzing, and reporting case research project findings. McNabb begins with a detailed rationale for the use of the case research approach in public administration, non-profit organizations, and political science. Then it provides step-by-step instructions on how to conduct single-case, multicase, and meta-analysis research, with guidelines on organizing and writing the case report. Case Research in Public Management also includes many examples of case studies in a wide range of important topics in public administration, including performance management, sustainable government, technology management, security issues, emergency and disaster management, social and health services, infrastructure, public transportation, and transforming the work of government.

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